## FERPA Do's and Don'ts

#### What does Jefferson College designate as directory information?

- Name
- Address
- Telephone Number
- Date of Birth
- Jefferson College E-mail Address
- Dates of Attendance at Jefferson College
- Full or Part-Time Enrollment Status
- Major Area of Study
- Participation in Officially Recognized Sports
- Degrees or Certificates Awarded
- Awards Received
- Photograph
- Most Recent Prior School Attended

### Does Jefferson College have to release directory information? NO!

# Directory Information that may be released over the phone or in person: \*\*provided the student does not have a confidential hold\*\*

- If a Student is Enrolled at Jefferson College (yes/no)
- Dates of Attendance at Jefferson College (e.g., fall 2012-spring 2014)
- Full or Part-Time Enrollment Status
- Degree/Certificate(s) Awarded
- What Degree/Certificate a Student is Pursuing (Major Area of Study)

#### Information that may never be released over the phone. This information may be released in person with a photo ID.

- Student Class Schedule
  - Including classes enrolled, where classes are located, what time classes meet, faculty names, etc.
- Number of Credit Hours Enrolled
- Student Grades
- Student GPA
- Student Attendance
- Student Personal Information (date of birth, SSN, ID#, address, phone number)

# *IMPORTANT NOTE:* Security questions will no longer be used to verify student identity over the phone.

*If you are unsure what information may be released in person or over the phone, please contact:* 

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