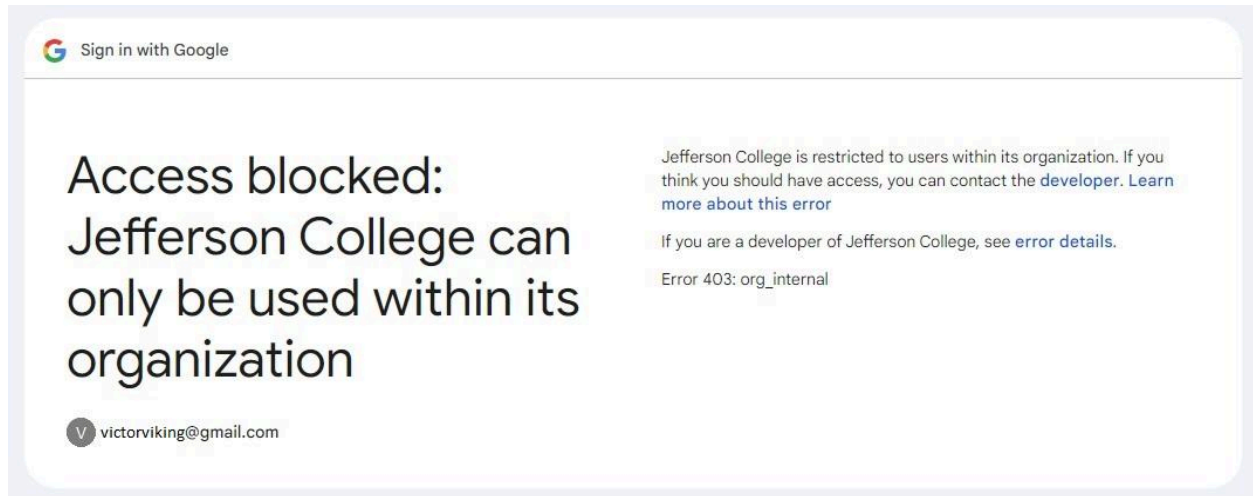


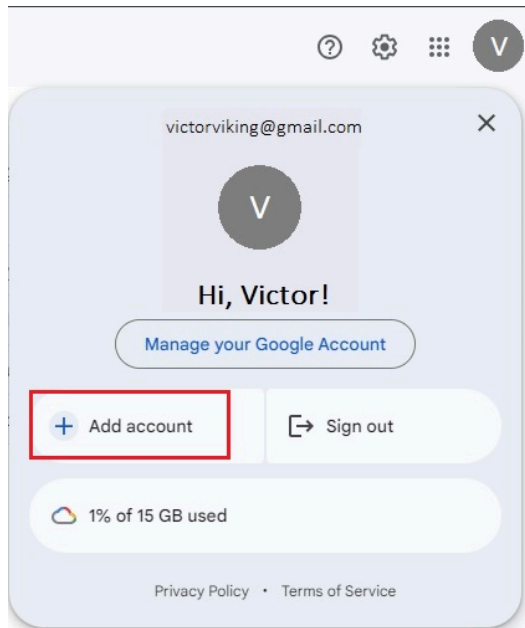
403 Error

If you are only logged into a personal Google Gmail account and attempt to login to MyJeffco within the same browser, you will get the 403 error. The 403 error can be resolved by adding the jeffco.edu account to your browser.

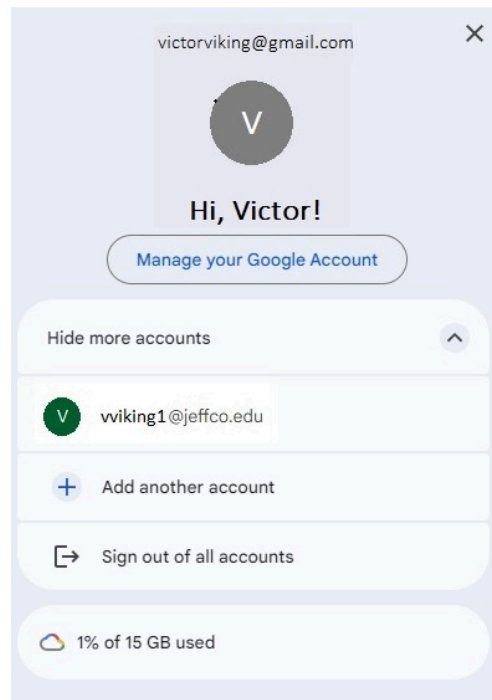


Go to www.gmail.com and your non jeffco.edu account should open. At the top right you can click on the User Icon and a drop down with accounts will appear. Click “Add another account” to add your jeffco.edu account.

Once you click “Add another account”, you will be prompted to login to Google. Once you login with your jeffco.edu account, it will be added to the list of accounts located under your User Icon.



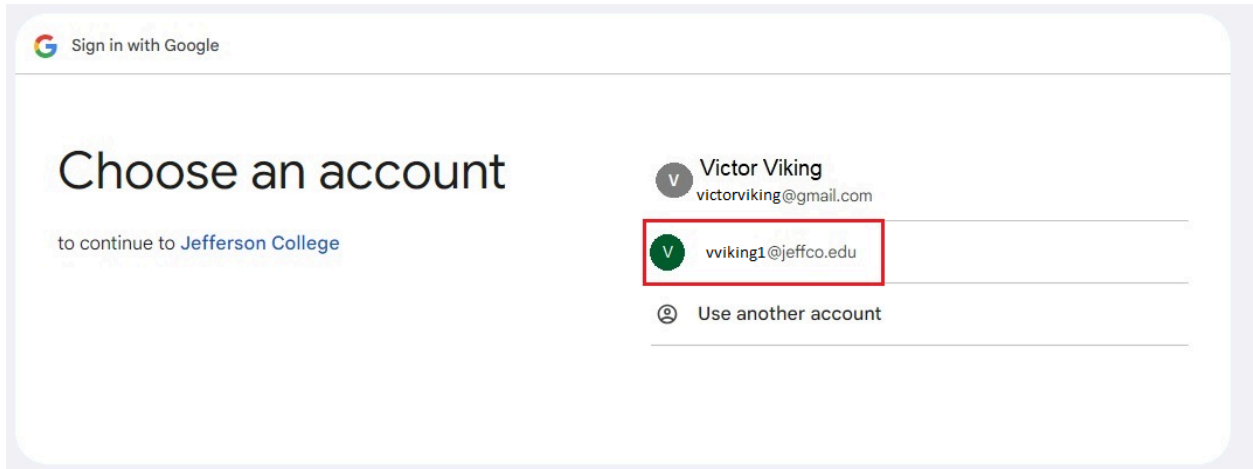
Before adding your Jefferson College account



After adding your Jefferson College account

Once you have completed the steps above, return to the MyJeffco Login page. Click the MyJeffco Login button and Google will ask you to select which account you want to use.

Make sure to choose your jeffco.edu account.



If you need further assistance, please contact the Technology Help Desk at (636) 481-3234, option 2