

ACADEMIC SUCCESS CENTER (ASC)

Need help with your classes? Having trouble with a research paper? Just not "getting" calculus? **Struggling with College Algebra? Anatomy & Physiology** got you down?



Jefferson College offers its students many academic resources at **no cost**.

We have free drop-in face-to-face tutoring at the Academic Success Centers in Hillsboro and Arnold. Highly qualified individuals, as well as Jefferson College professors are available to help you with topics such as Writing, Math, Information Technology, Science, and Psychology. Go to jeffco.edu/ASC to see the tutoring schedules (ASC Hillsboro and ASC Arnold).

We also offer free online tutoring. Go to jeffco.edu/ASC to learn about the Online Math Lab and the Online Writing Lab.

We also offer free peer tutoring. Peer tutors are fellow students who are available to assist you with your classes. Go to jeffco.edu/PeerTutoring for more information about peer tutoring.

Foundations Lab is located within the Academic Success Center. The resources offered in this lab include:

- Preparation for Accuplacer and Math Placement Testing
- Academic Support for...
 - Reading, Writing, and/or Math courses
 - Students with Disabilities
 - JCAC (Jefferson College Advance Camp)
- Mentoring

Go to jeffco.edu/FoundationsLab for more information.

PROJECT SUCCESS

Project SUCCESS/Student Support Services is a federally funded TRIO program that **provides academic and personal support** to eligible students. The purpose of the program is to assist students earning an Associate's degree from Jefferson College who wish to transfer to a four-year institution.



Project SUCCESS staff will **help students develop excellent academic skills and targeted goals** that will provide a foundation for success.

To request more information, please call (636) 481-3281 or visit the website at jeffco.edu/projectsuccess

ADVISING SERVICES

Go to the Advisor Scheduling Button in your MyJeffco portal to schedule an advising appointment with your assigned advisor. They can assist you with career options, academic programs, your transcripts, GPA calculation, and connecting you to campus resources: jeffco.edu/academic-advising



LIBRARY

Find digital and print books, scholarly and popular articles, statistics, government information and credible websites. Get help with research, citations, copyright, and technology.



Ask-A-Librarian offers chat, SMS, phone, and email help with questions and research. Go to jeffco.edu/library for library services. Online Research Guides for assignments available at libguides.jeffco.edu

ACCESSIBILITY RESOURCE OFFICE

Students with an IEP or 504 Plan in high school OR are transferring from another college and had accommodations there OR have a diagnosed medical/psychological condition(s) that requires accommodations can utilize support services and resources offered by the Accessibility Resource Office (ARO) by applying for accommodations at jeffco.edu/aro-getting-started/ ARO is located in ASII Room 303, 1st Floor.



An **Assistive Technology Center** is available for students who require adaptive technology, technology training and/or additional resources. If accommodations for a disability are needed, please contact the Accessibility Resource Office at (636) 481-3158. TTY users dial 711. Website: jeffco.edu/aro

HELP DESK

For assistance by phone, please call our **Help Desk** at: **(636) 481-3234 or (636) 797-3000, ext. 3234**

Option 1

Jeffco Google Account
Desktop technologies
Smart classrooms

Option 2

Canvas
MyJeffco
Online courses



(Security question is required to assist with login problems.)

Email question may be sent to: helpdesk@jeffco.edu

For a Live Chat Online, go to: www.jeffco.edu/help-desk/

(Please note that email questions are not monitored on weekends, holidays, or other times when campus is closed.)

COUNSELING SERVICES

Jefferson College, in partnership with Compass Health and Central Methodist University, provides mental health counseling.



jeffco.edu/counseling/

CARE TEAM

"See Something, Say Something, Do Something"

Assist in identifying, assessing, and evaluating student well-being and connect students with individualized resources and support.



jeffco.edu/care-team/

GENDER NEUTRAL RESTROOMS

ASII Building: Two on main level

CTE Building: Two in Radiology area

Fine Arts Building: One on main floor #107A

Library: One on main floor

JC Arnold: One on first floor, behind front counter

LACTATION ROOMS

ASI Building: Room #107D, see Tina Jokerst, Room #110

CTE Building: Room #142D, left unlocked

Library: Two rooms available, see Library staff

JC Arnold: Room #111A, left unlocked

POLICE DEPARTMENT

24 hour coverage, 365 days a year
Call 911 or (636) 209-1547 for assistance



jeffco.edu/JCPD

VIKINGS' VAULT FOOD PANTRY

Perishable/non perishable food and personal hygiene items for students in need.



jeffco.edu/Vikings-Vault

VIKINGS CARE

Monthly initiatives that promote student wellness, safety and educational success.



jeffco.edu/departments/vikings-care/

STUDENT CONDUCT, DISCRIMINATION, TITLE IX

Academic and behavioral standards, Prohibition Policy, Non-Discrimination policy, Title IX sexual harassment policy, etc.



jeffco.edu/student-compliance/

FINANCIAL AID

Assists students in applying for and acquiring state/federal assistance.

- Facilitates A+ program
- Awards scholarships
- Oversees work study program



jeffco.edu/departments/financial-aid/

EMPLOYMENT SERVICES

Supports students, alumni and community by providing job search assistance and resources.

- Developing resume/cover letter
- Completing online applications
- Job interviewing techniques
- Job search strategies
- Network development
- Providing job leads



jeffco.edu/departments/employmentservices/